

**Survey for City of Industry, CA
Americans with Disabilities Act (ADA)
Public Input Questionnaire**

The City is seeking input from the public to help enhance accessibility to City facilities, programs, services and events.

The City of Industry is in the process of preparing their ADA Self Evaluation and Transition Plan which is required by Americans with Disabilities Act (ADA) Title II (28 CFR §35.105(a)). Your input will assist the City in improving its ability to serve the needs of people with disabilities and their families.

Please send completed forms to:

Email:

TDutta@cnc-eng.com

Mail:

City of Industry Engineering
Attention: Tapas Dutta
255 North Hacienda Boulevard, Suite 222
City of Industry, CA, 91744

Date (Optional): _____

Address (Optional): _____

Name (Optional): _____

Phone (Optional): _____

Email (Optional): _____

Questions:

1. What is your relationship to the City of Industry?

- Work here
- Do business here
- Live here
- Volunteer here
- Other _____

2. List any program, services or activities in which you participate at the City.

3. Do you know who to contact if you need assistance, have a concern or complaint, or need an accommodation to access a facility, program, service or event?

4. Have you ever requested an accommodation for a disability from the City?

5. If an accommodation was requested, was your request for accommodation made by the City?
6. Have you ever requested auxiliary aids, an interpreter, or specialized equipment?
7. Have you experienced any non-accessible areas or programs? *(Examples: no accessible parking spaces, difficulty reaching an accessible entrance, steep ramps, uneven sidewalks, stairs only to the facility, narrow doorways, protruding objects in the hallways, lack of assistive devices, missing or inappropriate signage, lack of interpreters, etc.)*
8. Is information provided regarding accommodations, auxiliary aids (such as assistive listening systems, interpreters, alternate formats, specialized equipment, or assisted services, etc.)?
9. Is the City website accessible to you? If no, please describe.
10. Is the City phone system accessible to you? If no, please describe.
11. Have you attended any special events at the City? If yes, did you encounter any non-accessible areas?
12. Is accessible seating provided for individuals with disabilities at meetings, classes, programs, etc.?
13. What do you feel is the highest priority for accessibility in the City of Industry?
14. What program, activity or facility improvements do think would promote accessibility to the City's programs, services, and facilities?